

Oleander Villa *Spartia, Kefalonia, Greece*

www.villa-kefalonia.co.uk or www.oleander-villa.co.uk

Telephone: 023 8089 3943

Terms and Conditions

Included in the prices: All the prices shown within our price list are for the weekly rental of the villa, pool and private grounds according to the season. Included in the rent for the villa are: electricity, diesel, water and linen, the services of our managing agents, maid service once a week. Linen change once a week.

Swimming Pool: The swimming pool of the villa is used entirely by the guests of the villa and at their own risk. It is your responsibility that children are supervised at all times in and around the pool area. No diving is allowed. Under no circumstances must glass be used in or around the swimming pool. Breakage of a single glass may require drainage and cleaning of the entire pool, which would be charged to you. Plastic glasses are available for your convenience.

Transfers: Transportation to and from the villa is not included. We are able to assist in the arrangement of transportation upon request.

Accommodation Descriptions: The descriptions and information contained within our website have been made in good faith and are not intended to mislead. It is possible, however, that changes in facilities may occur without our knowledge. In this event, we will endeavour to communicate such changes, but cannot be held responsible for resulting inaccuracies, which are beyond our control. The electricity and water supply is often not as reliable as in the UK. Short breaks in the supply do sometimes occur. We cannot be held responsible for this or any other lack of facility beyond our control. Only the number of persons agreed at the time of booking shall be allowed to occupy the accommodation and under no circumstances may the maximum number of persons appropriate for the accommodation be exceeded without prior permission. Extra beds in the accommodation can be provided and a price supplement will be added.

Electrical Appliances: Washing machine, oven, dishwasher, kettles, toaster, microwave, TV, etc. Any breakdown of appliances must be reported to our managing agents at once. Every effort will be made to ensure these electrical appliances are repaired as soon as possible. However, we cannot under any circumstances be held responsible for the lack of facility.

Pets: Pets are not allowed on the property.

Smoking: Smoking is not permitted within Oleander Villa but may be done outside. Ashtrays are provided.

Vacating the Property: Guests are required to vacate the property and return the key to the managing agents by 11-00hrs on the day of departure to facilitate changing and servicing prior to the arrival of incoming guests.

Security deposit: A deposit of £200.00 is payable along with the final balance 8 weeks prior to your holiday. Following checkout of the villa, it will be cleaned and a thorough inventory taken prior to any guests checking in. Provided there is no more than a reasonable cleanup and nothing has been damaged or is missing, a cheque for the entire security deposit will be posted to you within 5 business days.

Payments: A 20% (or £200 if total is less than £1000) (non refundable) deposit is required to confirm your booking within 5 days of reservation. The final balance must be received no later than 8 weeks prior to the arrival date. Failure to pay the balance within 7 days after the due date will result in loss of reservation and all monies received. If reservations are made less than 8 weeks before arrival, then 100% of the rental is required within 5 days of booking.

Cancellations: Once reservations have been confirmed, all monies are committed to the rental and no refunds are available. A full refund is available if the villa is determined by the owners/managing agents to be un-rentable due to some unforeseen circumstances. We recommend you purchase trip cancellation insurance.

The Oleander Villa owners shall not be liable for any loss or damage arising from any matter outside the reasonable control of the owners including (but not limited to) acts of God, earthquake, war, civil disturbance, strikes or any other industrial action, acts of Government.